



January 4, 2022

Thank you for being a DuPont customer. As a part of our commitment to Responsible Care® and DuPont's Product Stewardship program, we would like to remind you of some product regulatory requirements which may apply to you.

Please note that the Great Stuff™ and Great Stuff Pro™ Insulating Foam Sealant products as well as Froth-Pak™ Insulation and Sealants purchased from DuPont in the United States are designed and labeled specifically for either the United States of America domestic use only, or Canada domestic use only. As such, they are specifically labeled only for domestic use according to local federal regulations including product warnings and safe handling.

This means that these products are not appropriately labeled for any country outside of the U.S. or Canada. For example, the U.S. label is in English and Spanish only, and the Canadian label is in English and French only. As you are aware, local laws govern the proper labeling of products in each country and they mostly vary widely.

**DuPont reminds you that it is not appropriate to export our products labeled for U.S. outside of the U.S. or our products labeled for Canada outside of Canada.**

**Selling mislabeled products into foreign countries may expose your and our company to substantial liability.**

One of our North American products was recently located in the European Union (EU). As noted above, these products are not appropriately labeled for use in the EU and their export in this case constitutes a violation of the law. The EU has significant unique regional regulatory labeling requirements including unique chemistry codes for the EU poison control centers. If you become aware of the exportation of our North American products, please let us know immediately in order for us to appropriately manage the situation and comply with the applicable laws.

If your company is interested in an appointment as a DuPont distributor of Great Stuff or Froth-Pak for countries outside of the US or Canada, we ask that you work with your account manager to explore this option.

If you have any questions about our products, please contact our single-entry point for Performance Building Solutions Technical Inquiries at 866-583-2583.

Sincerely,

Lisa Massaro-Kustuch  
Product Stewardship Manager  
DuPont Performance Building Solutions